



**ANNUAL REPORT OF GRIEVANCE REDRESSAL COMMITTEE
2023-24**

Meetings are scheduled according to the policy, however if any grievance are received in the interim period, an immediate meeting will be convened with the committee members.

Dean of student affairs addressed the committee members and explained the grievance redressal mechanism and UGC guidelines for better understanding of the grievance redressal mechanism.

Details of Grievances through appropriate committees (University Level/ School Level)

Year	Mode	Reported on	No. of Grievances Received	No. of Grievance Redressed	Average number of Days for Grievance Redressal
2023-24	Online	Sandip Care Portal	1757	1676	Within 2 Days
2023-24	Offline	School/DSW	20	20	Within 10 Days

Redressal of the offline grievances through appropriate committees (University Level/ School Level)

2023-24					
Sr. No.	Grievance No.	Grievance Received	Action Taken	Redressal Authority	No. of Days to resolve the Grievance
1	ES-01	FE B. Tech Students Raised Concern about Heavy Rush during Lunch Hour in Canteen	Two-shift Timetable implemented with separate Lunch Hour Timing	Associate Dean, HOD, FE Timetable Coordinator	Within 10 days
2	ES-02	FE B. Tech students Raised concern about understanding the ICCPL and PP Courses	The Class-Coordinator forwarded the concern to HOD and discussed it with the students C the concerned Course Faculties	HOD, Class Coordinator	Within 15 days





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Mahiravani, Trimbak Road, Nashik – 422 213

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Ph: (02594) 222 541/42 Fax: (02594) 222 555

3	ES-03	FE B. Tech Students complained about the unavailability of Ceiling Fan in the S115 classroom	Five Fans installed in S115 Classroom	Associate Dean, HOD	Within 15 days
4	ES-04	Students raised complaints about visibility on the Board of F108 Classroom	The Old Board replaced with a New Board	Associate Dean, HOD	Within 05 days
5	ES-05	The ESE Result of the student was not displayed on the Website	The problem was discussed and Forwarded to the COE Office	COE, COE Coordinator	Within 05 days



R. Nariskar
Registrar



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2022-23

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Details of Grievances through appropriate committees (University Level/ School Level)

Year	Mode	Reported on	No. of Grievances Received	No. of Grievance Redressed	Average number of Days for Grievance Redressal
2022-23	Offline	School/DSW	15	15	Within 10 Days

Redressal of the offline grievances through appropriate committees (University Level/ School Level)

Sr. No.	Grievance No.	Grievance Received	Action Taken	Redressal Authority	No. of Days to resolve the Grievance
1	ES-01	FE B. Tech Girl Students Raised Concern about Provision for Hygiene Supplies in Department	Provision is made in the Department under the FE Girls Grievance Cell	Associate Dean, HOD, Girls Grievance Cell coordinator	Within 20 days
2	ES-02	Two FE B. Tech Girls submitted a complaint against the misbehavior of a Boy student	Boys Parents were called and informed about his misconduct. On their request, a warning was issued and an undertaking from him was submitted	Associate Dean, HOD, Girls Grievance Cell	Within 05 days





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3	ES-03	Students were reporting late in the first hour	Faculties started marking Students' attendance in the first 10 minutes.	HOD, Discipline Committee	Within 05 days
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R. Banisakar
Registrar



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**ANNUAL REPORT OF GRIEVANCE REDRESSAL COMMITTEE
2021-22**

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Details of Grievances through appropriate committees (University Level/ School Level)

Year	Mode	Reported on	No. of Grievances Received	No. of Grievance Redressed	Average number of Days for Grievance Redressal
2021-22	Online	School/DSW	10	10	Within 10 Days

Redressal of the offline grievances through appropriate committees (University Level/ School Level)

Committee	Grievances Raised	Grievances Resolved	Grievances Yet to be Resolved
Grievance Redressal Committee	0	Nil as there are no grievances raised during this academic Year	0



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ANNUAL REPORT OF GRIEVANCE REDRESSAL COMMITTEE 2020-21

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Details of Grievances through appropriate committees (University Level/ School Level)

Year	Mode	Reported on	No. of Grievances Received	No. of Grievance Redressed	Average number of Days for Grievance Redressal
2020-21	Online	School/DSW	10	10	Within 10 Days

Redressal of the offline grievances through appropriate committees (University Level/ School Level)

Committee	Grievances Raised	Grievances Resolved	Grievances Yet to be Resolved
Grievance Redressal Committee	0	Nil as there are no grievances raised during this academic Year	0




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**ANNUAL REPORT OF GRIEVANCE REDRESSAL COMMITTEE
2019-20**

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Details of Grievances through appropriate committees (University Level/ School Level)

Year	Mode	Reported on	No. of Grievances Received	No. of Grievance Redressed	Average number of Days for Grievance Redressal
2019-20	Offline	School/DSW	10	10	Within 10 Days



Registrar